



## **DOMESTIC ANGELS PRIVACY POLICY**

This privacy policy explains how we use any personal information we collect about you when you use this website.

### What information do we collect about you?

We collect information when you register or place an order for services or products. We also collect information when you voluntarily complete customer surveys, provide feedback and participate in competitions. Website usage is collected using cookies.

### How we will use the information about you?

Domestic Angels Franchising Ltd, Domestic Angels (UK) Ltd and associated franchise businesses will not share your information for marketing purposes with companies outside of the Domestic Angels Group of Companies.

### How do we protect your data?

Your data is held securely on our secure database. The database is only accessible by staff who have completed the company's data protection training.

### Marketing

We would like to send you information about services of ours which may be of interest to you. If you have consented to receive marketing, you may opt out at a later date.

You have a right at any time to stop us from contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes, please email [hello@domestic-angels.com](mailto:hello@domestic-angels.com)

### Access to your information and correction

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please [hello@domestic-angels.com](mailto:hello@domestic-angels.com) or write to us at 15 Burleigh Road, Southbourne, Bournemouth BH6 5DZ.

### Cookies

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to track visitor use of the website and to compile statistical reports on website activity.

For further information visit [www.aboutcookies.org](http://www.aboutcookies.org) or [www.allaboutcookies.org](http://www.allaboutcookies.org)

You can set your browser not to accept cookies and the above websites tell you how to remove cookies from your browser. However in a few cases some of our website features may not function as a result.

### Other websites

Our website contains links to other websites. This privacy policy only applies to this website so when you link to other websites you should read their own privacy policies.

### Changes to our privacy policy

We keep our privacy policy under regular review and we will place any updates on this web page. This privacy policy was last updated on 25<sup>th</sup> May 2018.

### How to contact us

Please contact us if you have any questions about our privacy policy or information we hold about you:

By email: [hello@domestic-angels.com](mailto:hello@domestic-angels.com)

By telephone: 01202 267350

Or write to us at 15 Burleigh Road, Southbourne, Bournemouth BH6 5DZ